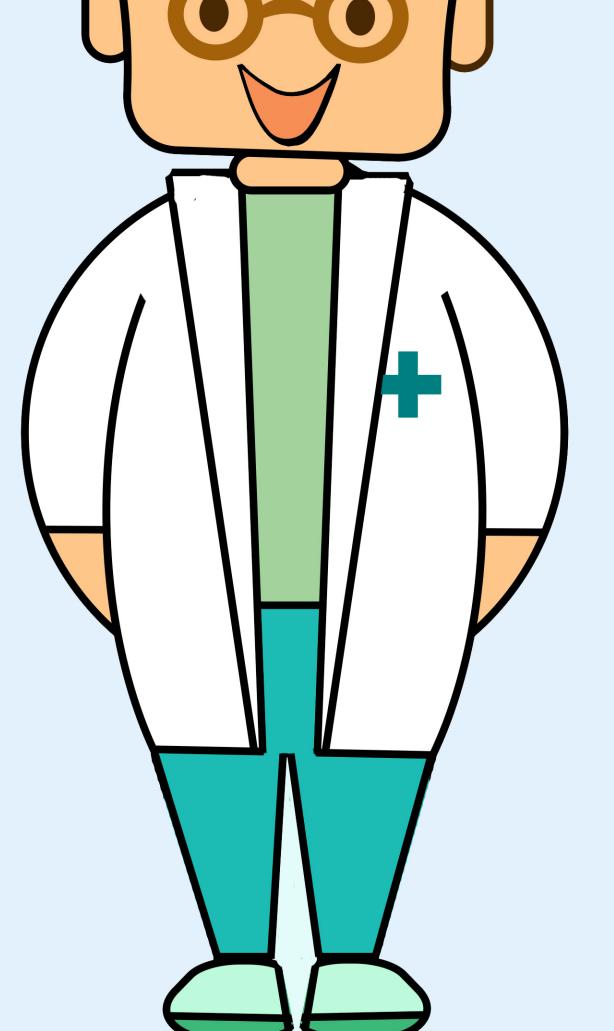
Thank you for choosing Cayuga Family Medicine, PC as your primary healthcare team. We are committed to providing you with comprehensive, coordinated high quality care. To help us do that, we have adopted a model of healthcare delivery called the patient-centered medical home.



Patient-Centered Medical Home

A patient-centered medical home is a system of care in which a team of health professionals works together with you, the patient, (and where appropriate, your family) to provide you with the best possible health outcomes. Your primary care provider leads the care team which may include nurse practitioners, nurses, receptionists working together with you as the center of the care team. When you, as the patient, take an active role in your care, you can be sure you are getting the care that you need. A patient-centered medical home is a system of care in which a team of health professionals works together with you, the patient, (and where appropriate, your family) to provide you with the best possible health outcomes. Your primary care provider leads the care team which may include nurse practitioners, nurses, receptionists working together with you as the center of the care team. When you, as the patient, take an active role in your care, you can be sure you are getting the care that you need.

How does a patient-centered medical home benefit me?

*Available when you need us.

*Posted office hours.

*Clinical advice 24/7

We strive to know you and your health history so we can suggest treatment options that are optimal for your health.

We make sure to understand your condition(s) so we can help you understand your care options and to make decisions about your care.

Help you coordinate your health care across the health care system, making appointments and making sure that specialists have the information they need about you to care for you.

We use technology to share records to help eliminate duplicate testing and make sure that all your health records are maintained in one place.

We give you time to ask questions and answer them in a way you understand.

We will ask you for feedback about your patient experience and how we can better serve your healthcare needs.

Will focus on preventive care to keep you as healthy as possible.

Help you set goals for your care and help you meet these goals every step of the way.

We clearly identify the roles of the various members of your health care team.

Provide treatment and recommend preventive services based on evidence-based guidelines for care facilitated by electronic medical records.

What is Expected of Me?

Understand that your lifestyle choices affect your personal health.

> Take medications as prescribed or let us know why you are unable to do so.

Learn how mental and behavioral health are factors to overall physical health.

Ask any questions that you may have about your care and be certain you get the answers that you need.

Bring your list of medications, herbal supplements and vitamins

Report changes in your health as soon as possible

to your appointment.

Understand your Learn about your health financial obligations situation and what you can related to your do to stay as healthy as health possible.

> Follow the plan that you and your medical team have agreed is the best for your health.

> > Keep scheduled appointments or reschedule them if a conflict arises

> > > Always tell your medical home team if you get care from other health professionals (including any hospitalizations) so we can best

coordinate your care

for contact information Mail us your opinions & concerns **Email us questions**

Call us for an appointment

Click here